

# **REFUND, CANCELLATION, PAYMENT and SICK POLICIES**

**Please take note of our refund, cancellation, payment and sick policy.**

All payments must be made on monthly basis a month ahead. The amount depends on your weekly schedule for group lessons and for private lessons - depends how many classes you plan to do in current month. Payment must be made by the 1st of each month. The amount of the monthly payment is non-refundable and classes are not transferred to the next month. Classes are attended according to your permanent schedule. All changes are coordinated with your coach. We will remind you only if class cancel. Please control your schedule and arrive on time.

## **BeFirst Swim Team has a 24-hour cancellation policy:**

- Early cancellation with at least 24 hours notice - You can reschedule classes to another day of the current month if the coach has available spots.
- Late cancellation with less than 24 hours notice, and no-shows - If you are attempting to cancel with less than 24 hours notice. Yours is a late cancellation, which means your credit will be charged and you will not receive a refund or ability to rebook.

## **Sick Policy:**

If you are sick, stay home! Visibly ill clients will be asked to leave at coach discretion and your appointment will be considered a late cancellation, with no refund. You can reschedule classes to another day of the current month if the coach has available spots.

Send all notifications to the phone of your Coach or #215-385-0835 and 2153851001 for AFC Wayne location.

I have read and agree to the above statement

